

# European eCall Implementation Platform

Tasks

March 2009

No	ID	Task	Description	Deliverable	Responsible	Input	Deadline	Status
1	GUID	Production of guidelines for implementation	Collecting necessary information from different source documents and interacting with different stakeholders to produce comprehensive guidelines for the implementation of the pan-European eCall service	eCall implementation guidelines document	eSafety Support + EC	All	June 09 to be circulated for comments. To be approved at next platform meeting	Approved
2	PILO	Design of pilots	Recommendations for the effective design and performance of pilots for the pan-European eCall service. This can be based on the experience of those who have already performed some, using now the approved standards. Pilots are deemed as the implementation first stage.	Recommendations document	Member States, ERTICO (support)	All	First draft in +/- 1 month.	Approved. A fact sheet will be circulated by ERTICO. MS who are interested will start working together in the preparation of the proposal
3	PSAP-RO	Transmission information PSAPs-Road Operators	Private road operators (ASECAP, AISCAT, BRISA, ASFA) have indicated the importance of establishing the necessary protocols so that the information about the incident could reach as soon as possible the relevant road operator; public operators (i.e., CEDR) may participate as well. Three scenarios can be considered: urban areas, secondary roads, highways	Proposal of common protocols to forward the information from the PSAPs/eCall centres to the relevant road operators, including agreements at national/regional level.	ASECAP + Public Road Operators	PSAPs, Road Operators, Public Road Authorities .		Approved. Task leader to define who are the stakeholders to be involved in the task
4	VIN	Maintenance of the database for the VIN decoder	Based on the different scenarios put forward in the study carried out by Connexis, a decision should be taken	Procedure for the maintenance of the VIN DB.	Connexis, eSafetySupport	PSAPs, OEMs, EC	End '09 agreement on the procedure	Approved.

			<p>how to go ahead to ensure that PSAPs can extract the relevant information for the VIN numbers. Envisaged steps are:</p> <ol style="list-style-type: none"> <li>1. Transmission of the conclusions to PSAPs and OEMs</li> <li>2. Agreement on the best scenario</li> <li>3. Decision on who will be responsible for the update</li> </ol> <p>Liability issues related to the transmission of data need to be addressed in this task.</p>					
5	EXCH	Exchange of best practices/sharing evidences (e.g. national platforms)	Voluntary actions among the more advanced members through the Secretariat	Best practices	eSafety Support will be the central point gathering information	All	Permanent task	Approved
6	CAMP	Awareness and education campaigns	Design of these campaigns, including the definition of objectives, target audience, main content, ways to achieve impact. Provide content on the education of the user.	Awareness and User education campaigns	eSafety Aware!	All	Sept '09 (before the eCall Summit) - Guidelines on how to produce effective	Approved. Education of the User has been included in the task.
7	CROSS	Cross-boundaries handling of eCall	Definition of cooperation procedures/protocols for the right allocation of calls from places near the boundaries of PSAPs areas	List of Possible procedures/protocols.	KOKOM	PSAPs, MNOs	TBD - End of 2009 / beginning 2010	Waiting for KOKOM answer on the leader role and the way to address the issue.
8	DISC	Procedures to handle eCall through	Definition of procedures to handle in the most effective ways eCalls when there is an	Procedures	GSM Europe, Standardisati on Bodies?	PSAPs (of countries having	Complement to the guidelines - June 2009	Approved. Commission will ask GSM

		<b>intermediate platforms: ways to implement the eCall discriminator</b>	intermediate call centre (public or private with public authorisation) different from PSAP usually receiving the 112 calls from mobile phones. Definition of the procedure to implement the eCall discriminator (eCall flag) in those countries having decided to use it.			decided to use the eCall discriminator), MNOs		Europe or Standardisation Body to explain how the discriminator works
9	INC	<b>Possibility of using incentives</b>	Possibility of using public/private incentives to promote the deployment of the eCall service, not only monetary ones (insurances, others)	Report with different possibilities	ACEA	MS, Insurances, OEMs, Suppliers		Approved. eSS will ask ACEA to take the lead
10	OPEN	<b>Open use of the eCall Platform for different services</b>	Defining a positive business model through the common use of the eCall platform by different stakeholders in order to share costs and benefits of eCall	Report with Recommendations	ARC and service providers	OEMs, MNOs, Service Providers		Approved. eSS will ask ARC to take the lead
11	MN-OEM	<b>SIM and Network Management</b>	How to cope with the management of the SIM - ownership, etc.. Discussion of Ad-Hoc SIMs for eCall, pay per service schemes etc. Discussion of transition measures to cope with the phasing out from 2G to 3G networks	1.- Possible eSIM architectures/approaches 2.- Procedures for the transition phase.	?	MNOs, OEMs	September -09	Not approved. Instead EC will call for a meeting with OEM and GSM Europe to discuss this point.
12	PTI	<b>Control of eCall system in Periodical Technical Inspections</b>	Mid-term action. It may include maintenance issues and how to check that the service is working in conformance to the requirements	Procedure to check the operation of the eCall system throughout the lifetime of the vehicle (PTIs)	TBD	ACEA	2011	To ask CLEPA together with DEKRA and other organizations expert in

								technical inspection to study this task and to provide feedback on what to be tested concerning eCall and how.
13	CLUS	<b>Clustering (geographical and functional)</b>	Convenience of creating clusters to take advantage of synergies	Creation of clusters	National Platforms	All	None	Not approved. This is at MS discretion.
14	LOC	<b>Accuracy of localization</b>	How to improve the accuracy of localization in the eCall service.	Specifications/Requirements to ensure the best location available with affordable technology is provided	?	?		Waiting for an organization willing to take the lead. Otherwise the issue will be left to standardization experts.